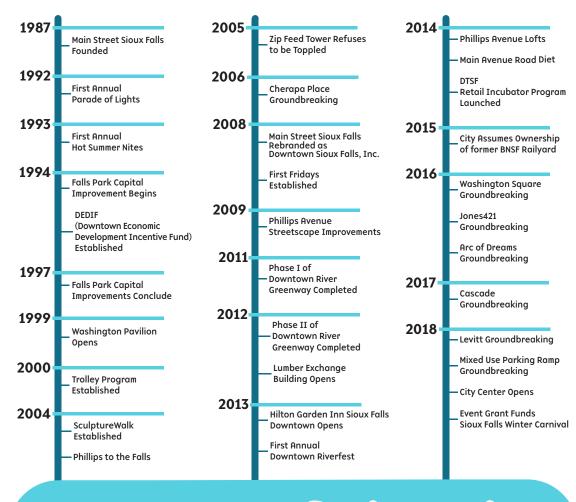
30 Years of



Annual Report 2018



30 Years of Big Wins

WELCOM to Downtown Sioux Falls

Confluence.

In a word, that is Downtown Sioux Falls. It is a place where forces come together, creating excitement, possibilities, and delightful surprises. There is a myriad of activities, day and night, taking place simultaneously within the heart of our city. It is the place for arts and culture, dining and entertainment, great shopping, and of course. it's the epicenter for all things commerce within the region. It's where people come to connect, celebrate, and grow. Downtown-it's for everyone, everyday!

Joe Batcheller

President. Downtown Sioux Falls, Inc.



DTSF boldly leads the downtown community through diverse experiences, economic growth, and a healthy environment

2018 Board Members

Kyle Raph, CO-OP Architecture (Chair)
Terri Schuver, Sticks and Steel (Vice Chair)
Tiffany Miller, Davenport, Evans, Hurwitz & Smith (Past Chair)
Derek Ohme, First National Bank (Treasurer)
Jessie Schmidt, Better Business Bureau (Secretary)

Angela Avila, Miner Brewing Co. and Prairie Berry Taproom
Ken Bashore, Vanguard Hospitality
Brenda Bethke, First PREMIER Bank
Mary Dally, Thurman, Comes, Foley & Co. LLP
Chris Hanmer, CH Patisserie & Parlour Ice Cream House
Vaney Hariri, Think 3D Solutions
Sheila Hazard, Property Owner
Nancy Savage, Child's Play Toys
Scott Schoenen, Resident
Anita Wetsch, Lloyd Companies



Past Board Chairs 1989 Joe P. Kirby 1990 Kip Scott 1991 Mark Meierhenry 1992 Don Dunham 1993 George Lundberg 1994 Greg Bierbaum 1995 Susan Scott 1996 Chris Schiltz 1997 Jeff Hazard 1998 Tom Simmons 1999 Dan Scott 2000 Paul Boerboom **2001** Scott Christensen 2002 Jeff Danz 2003 Dave Rozenboom 2004 Paul Curtin 2005 Ira Frericks 2006 Nancy Larsen 2007 Dave Bangasser 2008 Bill Peterson 2009 Larry Rehfeld **2010** Scott Gullickson 2011 Elizabeth Lewis 2012 Terri Schuver 2013 Paula Brown 2014 Dave Kroll 2015 Laurie Knutson 2016 James Krueger 2017 Tiffany Miller 2018 Kyle Raph

BIG WINS

ADVOCACY, PARTNERSHIPS & PLACEMAKING

Trolley funding secured for five years
Thanks to Sanford Health, Lewis Drug, Great Plains Brokerage,
Howalt+McDowell Insurance - Marsh & McLennan Agency,
and Sanford Health Plan

Paw-Pup Dog Park created using Tactical Urbanism Core Neighborhood Walkability Summit

New gift card program promoting downtown shopping

New website & email marketing capacity

New co-op & umbrella advertising campaign

MARKETING & PROMOTING DOWNTOWN

PROMOTIONS & EVENTS

\$3.36 million economic impact (est. per Americans for the Arts report)

Record attendance at Block Parties & Parade of Lights

Added shoulder season events: Easter Egg Scavenger Hunt, Downtown Trick or Treat, and the Winter Event Grant Program

10% growth in membership & sponsorship revenue, with a total of 270 members

Committee & organizational alignment

Installed four pedestrian counters to measure efforts Established State of Downtown, an economic dashboard **OPERATIONS**

2018

DIGITAL ADVERTISING

.41% Click-Through

.93 **Cost Per** Click

WEBSITE

150,961 Organic Web Visits

145,423 New Website

MARKETING

MEDIA FOOTPRINT

315

Radio & TV Appearances



SOCIAL MEDIA IMPRESSIONS

184.5K

Facebook

284K Instagram

EVENTS & PROMOTIONS



665 Volunteer

Hours

\$3,363,000 Economic Impact

69 **Participatina** Businesses

106,890

Estimated

Attendance

COMMUNICATIONS



EMAIL NEWSLETTER

7.2% Click-Through

1,392 60-Day Active Subscribers

28.8% **News**letter Open Rate

0.3% Churn Rate

BUSINESS SUPPORT

\$20,630 Retail Incubator **Payments**

> 22,974 Lbs of Trash Removed



Food & Beverage 53% Retail 46% Other 1%

MEMBERSHIP

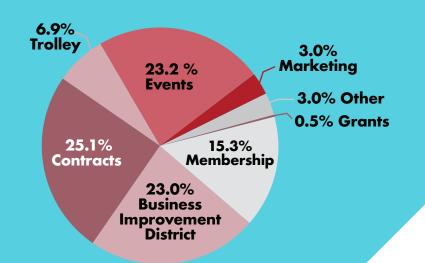


270 Members (Year to Date)

70 New Members (YTD)

85% Member Retention

Impact Report



Revenue

